

## Moving a Receipt from One Invoice to Another

Description of problem: If a receipt was entered on one invoice and it should actually have been entered on another, the money can be moved from the incorrect one to the correct one without having to enter voids or adjustments.

Resolution:

- 1) Billing Folder\Receipts/Adjustments
- 2) Enter the same Receipt information that was entered originally on the invoice you're moving money from (receipt fee code and depending on SYSTOC version Payment from information)
- 3) Enter the same Check Rec'd date that was entered originally on the invoice you're moving money from
- 4) Do not enter anything in the Check Amt field
- 5) You may enter a Comment in the Comment field "moved receipt from Inv# to Inv#"

🌋 SYSTOC 7.32 - Systoc Tutorial - [Billing Folder\Receipts/Adjustments]
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Check Information
Payment from: C Insurance C Patient 💿 Company
C Receipt Fee Code RECCO Received payment from company
Adjustment Fee Code
Check # Check Rec'd 05/21/2012  Adjustment Date / /
Check Amt 0.00 🔽 🔍 Payment from Ins Plan ID
Comment moved receipt from inv 1038 to 1039
Continue to Invoice Search >>

- 6) Click on the Continue to Invoice Search button. You will see a message that "The Check amount is Zero" and you will select No to continue.
- 7) On the Invoice search screen, select both the invoice the money is on and the invoice the money will be moved to

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Search for Invoices       Line Item Patient ID       Responsible Party         Patient ID       Line Item Date       Invoice Status         Acct ID       Service Start       Invoice Status         Plan ID       Service End       Invoice Status	Search
Result of Invoice Search     Invoices to be Paid       Set. Inv #     Statu: RP     Plan ID       1038 R     W     HUMANA       Add All >>     1038 R     W       Image: Set Status     RP     Plan ID       Image: Set Status     RP     Plan ID       Image: Set Status     RP     Plan ID       Image: Set Status     RP     V       Image: Set Status     R     V       Image: Set Sta	Check Amt \$0.00 Reconciled Total [263.87 Processed Total
Invoice Quick View Invoice 1038 Plan ID HUMANA-EH Patient ID 013-11-1001 Status R Resp. Party W Processed \$ 188.48 Inv. Note	JIMANA-EH
Charges \$ 188.48 Receipt \$ 75.25 Adj	ust \$ 0
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- 8) Select Next to pay Charges
- 9) Select the Clear Amounts button
- 10) On the line item(s) on the old invoice, enter a negative receipt dollar amount
- 11) On the line item(s) on the correct invoice, enter a positive receipt dollar amount

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## 12) Commit charges

13) In Billing Folder/Batch Reconciliation there will be two entries: one for both invoices with one having the negative amount and the other with a positive amount.

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		05/21/2012	05/21/2012	1039	098-26-4245	R	RECCO	1.00	\$75.25 B				